

WorkForce® Pro WF-C869R

Replaceable Ink Pack System

Print | Copy | Scan | Fax | Ethernet | Wireless | PCL/PS



Powered by

PRECISIONCORE®



Shown with optional paper trays and stand.

Multifunction

Workgroup

Low-cost, hassle-free A3 multifunction printer for workgroup productivity.

Powered by PrecisionCore® — the next generation of inkjet printing technology

Lowest-cost color printing in its class¹ — the perfect MFP for cost-conscious workgroups

Low intervention, less hassle — Replaceable Ink Pack System lets you print up to 84,000 ISO pages without changing the ink packs²

Fast output — prints at speeds of 24 ISO ppm (black) and 24 ISO ppm (color)[†]

Versatile media handling — prints up to 13" x 19"; up to 1,830-sheet total paper capacity³; features auto duplexing (print, copy, scan, fax) and auto media size detection

Fast scan speed — up to 25 pages per minute⁴

Open Platform ready — seamless integration with web-based enterprise applications such as PaperCut MF and other workflows

Duty cycle — up to 75,000-page maximum monthly duty cycle⁵

Security features — PIN number certification for job release; user control access; printer and network settings via Web Config with printer's IP address; SSL/TLS security; IPsec

Enabled for remote printer data collection — compatible with MPS software solutions from PrintFleet®, ECi (FMAudit®) and others

Designed for use exclusively with Epson® ink packs.*

Print

Printing Technology PrecisionCore 4S printhead 4-color inkjet
Printer Language Epson ESC/P[®]-R, PCL 5 emulation⁶, PCL 6 emulation⁶, Adobe[®] PostScript[®] 3[™]
Maximum Print Resolution 4800 x 1200 optimized dpi
Print Speed[†] Black 24 ISO ppm/Color 24 ISO ppm
Auto 2-sided Print Speed[†] Black 16 ISO ppm/Color 16 ISO ppm
Maximum Draft Print Speed^{††} Black 35 ppm/Color 35 ppm
Minimum Ink Droplet Size 3 droplet sizes, as small as 3.7 picoliters
Duty Cycle Recommended monthly page volume up to 10,000

Mobile Printing and Scanning

Epson Connect[™] Solutions⁷ Epson Email Print, Epson iPrint[™] App, Epson Remote Print
Other Apple[®] AirPrint[®], Google Cloud Print[™], Fire[™]™ OS

Copy

ISO Copy Speed^{†††} Black 22 ISO cpm/Color 21 ISO cpm
Copy Quality Color/Black-and-White: Text/Text and Image Standard/Best
Copy Quantity 1 – 999 (PC-free)
Maximum Copy Size 11.7" x 17"
Copy Features Auto 2-sided, Preview, Resize, Collate, Adjustable Copy Density

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scan Bed Size 17" x 11.7"
Optical Resolution 1200 dpi
Hardware Resolution 1200 x 2400 dpi
Maximum Resolution 9600 x 9600 dpi interpolated
Scanner Bit Depth 30-bit color input/24-bit color output
Scan Features Scan to PC via Document Capture Pro, Scan to Cloud⁸ (including email), Memory Device, Password Protected PDFs, Address Book via LDAP

Fax

Black-and-white and color
Modem 33.6 Kbps — as fast as 3 sec per page
Memory Up to 550 pages
Speed Dials 200 (max.)
Fax Features PC-Fax, Auto Redial, Address Book, Delay Send, Broadcast Fax

Security

Security Features PIN number certification for job release, user control access, printer and network settings via Web Config using printer's IP address, SSL/TLS security, IPsec

Connectivity

Standard Connectivity SuperSpeed USB (compatible with USB 3.0 specification), Wireless LAN IEEE (802.11 b/g/n)⁹, Wired Ethernet (1000 Base-T/100 Base-TX/10 Base-T), Wi-Fi Direct^{9a}
Network Protocols TCP/IP v4/v6
Network Printing Protocols IPP, LPD Port 9100, WSD
Network Management Protocols SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTIP, Ping, SLP, WSD, LLTD
WLAN Security WEP 64 -bit, WEP 128-bit, WPA PSK (AES)
Operating Systems Windows[®] 10 (32-bit, 64-bit), Windows 8/8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista[®] (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition SP2, Windows Server[®] 2012 R2¹⁰, Windows Server 2012¹⁰, Windows Server 2008 R2¹⁰, Windows Server 2008¹⁰, Windows Server 2003 R2¹⁰, Windows Server 2003 SP2¹⁰, Mac OS[®] X 10.6.8 – macOS[™] 10.12.x¹¹

Paper Handling

PC-free Paper Support 3.5" x 5", 4" x 6", 5" x 7", Letter, Legal, 11" x 17", A3, A4, A5, A6, B5
Maximum Paper Size 13" x 47.5"
Paper Sizes 3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14", A3, A4, A5, A6, B4, B5, half letter, executive, 11" x 17", 13" x 19", user definable (3.5" – 47.2" in length)
Paper Types Plain paper, Epson Bright White Paper, Epson Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte Double-sided, Epson Photo Paper Glossy, Epson Premium Photo Paper Glossy, Epson Ultra Premium Photo Paper Glossy, Epson Premium Photo Paper Semi-gloss, Epson Ultra Premium Photo Paper Luster
Envelope Types No. 10; plain paper, bond paper, air mail
Input Paper Capacity 750 sheets plain paper (250 sheets plain paper x 1 tray, 500 sheets plain paper x 1 tray); Rear feed: 85 sheets (1,835 sheets total with two optional 500-sheet paper trays), 10 envelopes
Auto Document Feeder 50 sheets

General

Display 5" color touchscreen
Temperature
 Operating: 50 ° to 95 °F (10 ° to 35 °C)
 Storage: -4 ° to 104 °F (-20 ° to 40 °C)
Relative Humidity
 Operating: 20 – 80%
 Storage: 5 – 85% (no condensation)
Sound Level
 Power: 6.6 B(A)
 Pressure: 49 dB(A)
Rated Voltage AC 100 – 240 V Universal (Automatic)
Rated Frequency 50 – 60 Hz
Rated Current 1.3 A – 0.7 A

General (continued)

Power Consumption
 Approx. 40 W ISO 24712 (Standalone copy printing)
 Approx. 20 W (Standby)
 Approx. 1.6 W (Sleep)
 Approx. 0.4 W (Power off)
 ENERGY STAR[®] qualified
Typical Energy Consumption (TEC) 12.0 0.3 kWh

Safety Approvals

Safety Standards UL60950, CSA C22.2 No. 60950, EMI FCC Part 15 subpart B class B
 CAN/CSA-CEI/IEC CISPR 22 class B
Telecom Regulations FCC Part 68 (U.S.A.), IC/CS03 (Canada)
Country of Origin Indonesia
Weight and Dimensions (W x D x H)
 Printing: 31.0" x 34.1" x 27.6"
 Storage: 31.0" x 29.8" x 24.4"
 Weight: 141.3 lb

What's in the Box Epson WorkForce Pro WF-C869R network multifunction color printer, power cord, DURABrite[®] Pro Ink packs² – Four 974 ink packs: Black, Cyan, Magenta, Yellow
Software Included¹³ Epson printer driver, PCL 5 driver emulation⁶, PCL 6 driver emulation⁶, Adobe PostScript 3, Document Capture Pro
Warranty 90-day limited warranty in the U.S. and Canada

Ink

Ink Type DURABrite Pro pigment ink
Ink Palette Cyan, Magenta, Yellow and Black
Ink Pack Configuration 4 individual ink packs
Fade Resistance/Print Longevity¹⁴ Up to 84 years
Replacement Ink Packs²
 973 High-capacity Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 22,500; Color: 22,000)
 974 Extra High-capacity Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 86,000; Color: 84,000)
 Printer is designed for use with Epson ink packs only, not third-party ink systems*.

Eco Features

Save up to 50% of your paper supply with auto 2-sided printing
 ENERGY STAR qualified
 RoHS compliant
 Recyclable product¹⁵
 Epson America, Inc. is a SmartWay[®] Transport Partner[®]

Ordering Information

WorkForce Pro WF-C869R	C11CF34201
Optional 500-sheet paper cassette	C12C932611
Optional cabinet	C12C932891
Optional Authentication Device Table	C12C932921
Maintenance box	T671400

*This product uses only genuine Epson-brand ink packs. Other brands of ink supplies are not compatible and, even if described as compatible, may not function properly.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed |
 †† Maximum print speeds are measured with text patterns in Draft Mode on plain paper. Actual print times will vary based on system configuration, software, and page complexity. | ††† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on system configuration and page complexity. For more information, visit www.epson.com/copyspeed | 1 Based on total costs of printing with the WF-C869R printer and highest-capacity replacement ink compared with the costs of printing equivalent ISO pages with the best-selling, similarly featured color laser and color inkjet printers priced between \$1,999 USD and \$14,999 USD as of September 2016. Toner and ink costs based on manufacturer's highest-capacity yields and pricing; printer costs based on average selling price per industry-available data as of January 2017. Actual savings will vary based on usage conditions. | 2 Ink pack yields are estimated based on ISO/IEC 24711 test in Default Mode printing continuously. Ink pack yields vary considerably for reasons including printed images, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included ink packs is used for printer startup and a variable amount of ink remains in the ink pack after the "replace ink pack" signal. For details, see www.epson.com/inkinfo | 3 With optional paper trays. | 4 Based on 200 dpi, letter-size, in Black-and-White or Color. | 5 Monthly duty cycle up to 75,000 is the highest duty a user could expect in a month, based on near-constant operation of a device of this kind. It is not recommended that the device be run at this duty. For best device performance, run the device at the recommended duty of 5,000 pages per month. | 6 Not all media types are supported for PCL printing. | 7 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | 8 Requires an internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | 9 Wi-Fi CERTIFIED[™]; level of performance subject to the range of the router being used. Wi-Fi Direct may require printer software. | 10 Only printing and scanning are supported under Windows Server OS. | 11 Some applications and/or functions may not be supported under Mac OS X. | 12 Based on ENERGY STAR TEC measurement methodology; 288 prints/day; actual electricity consumption may vary depending on printer use. For more information, see www.energystar.gov | 13 Internet access is required to install OS X[®] drivers and software. | 14 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 15 For convenient and reasonable recycling options, visit www.epson.com/recycle | 16 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at www.epson.com/forbusiness

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